**Test Case (Forget password reset request)**

1. Verify that the system generates a unique OTP for each request every time.
2. Check that the OTP length matches the specified requirements.
3. Check that the OTP contains only numbers.
4. Check whether the OTP is generated within an acceptable time or not.
5. Check that the OTP must be delivered to the registered number that is connected to the account.
6. Check that if the user does not receive OTP in the registered number they can choose an email address and send the OTP to the previously given email address.
7. Verify that the OTP delivery method is reliable, consistent, and user-friendly.
8. Check that the OTP is sent within the minimum possible time.
9. Check that the OTP is valid for a fixed duration like 10 sec, 15 sec
10. Verify whether the system rejects the expired OTP or not.
11. Check whether the system allows a resent OTP request or not.
12. Verify that after resending a new OTP the previous OTP is invalidated.
13. Check the maximum number of OTP requests that the system can accept at a time period.
14. Check whether the OTP works on all types of devices and platforms or not.
15. Verify that the user gets the OTP when they are online and offline.
16. Check if the system failed to send the OTP it will show an error massage to user.